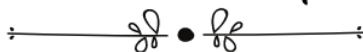


# Cherwood Guesthouse



PAIGNTON, DEVON

## BOOKING & PAYMENT CONDITIONS

### Booking & Payment

By reserving a room with Cherwood Guesthouse, you are agreeing to and are bound by our Terms & Conditions.

**DEPOSIT:** To confirm your reservation, the value of the first night of your stay will be charged to your card on booking. The remaining balance is due 14 days prior to arrival. Where full payment is due, this will be made clear on booking.

We reserve the right to charge your card as detailed in our cancellation policy in the event of a no-show or should the booking be cancelled by you within 14 days of check in. By entering this contract, you are authorising Cherwood Guesthouse to make these charges without additional consent being required.

We will issue an email booking confirmation. Please check the details carefully and contact us immediately if any details are incorrect. We are not responsible for any details you have omitted to inform us of.

For same day arrival guests, full payment will be taken in advance for the duration of the stay.

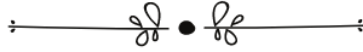
### Cancellation Policy

A cancellation must be made in writing.

**More than 14 days' notice** - we offer free cancellation. We will offer to transfer your booking to another date (subject to availability) or offer you a credit voucher to the value of any payment made to date which can be used towards your next stay with us. These options will be valid twelve months from the original arrival date. If you do not wish to choose either of these options, any payment made to date will be refunded to the original card used to make the booking. We are unable to refund to an alternative payment method.

**Less than 14 days' notice** - all payments are non-refundable. We strongly advise our guests to take out suitable holiday cancellation insurance to cover their stay for any unforeseen circumstances. Subject to availability, under circumstances where more than 48 hours' notice is provided, we may be able to transfer your booking to an alternative date and carry your payment forward. However, this cannot be guaranteed.

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PAIGNTON, DEVON

**Non-arrival (no-show)** - for a booking will be treated as a cancellation and the full booking value will be charged.

3pm is classed as check in time for the purposes of cancellations.

No refunds will be made should you need to end your stay with us any earlier than booked.

Cherwood Guesthouse reserves the right to cancel or amend a booking in the event of circumstances beyond its control. Under such circumstances, we will aim to provide an alternative of equal value or a full refund of any payment made.

## **Booking Amendments**

Any requests to amend the dates of your booking will be subject to availability and may be subject to a higher room price. Amendment requests made fourteen days or less from the date of check in are classed as a cancellation and are subject to our cancellation Terms & Conditions. Amendments outside of the fourteen-day period are also subject to availability.

## **Our Prices**

Cherwood Guesthouse operates a flexible pricing system which means our room prices can vary according to demand. All our prices are correct and subject to availability at the time of booking. Our prices may change at any time without prior notice and cannot be amended once booked. To view the exact price per room per night, select 'Book Online' via our website and input your dates into our live availability booking system.